

# Accessibility Statement

We, Hotel Hasenauer GmbH, are committed to making our website accessible in accordance with the national legislation implementing the European Accessibility Directive (Directive (EU) 2019/882).

The Accessibility Act (BaFG), as amended, and the Web Content Accessibility Guidelines (WCAG 2.2) have been implemented as far as possible.

This accessibility statement applies to the website [www.hasenauer.at](http://www.hasenauer.at).

## COMPLIANCE STATUS

Due to the following incompatibilities, this website is only partially compliant with Conformance Level AA of the "Web Content Accessibility Guidelines - WCAG 2.2".

## NON-ACCESSIBLE CONTENT

The content listed below is not accessible for the following reasons:

### Non-compliance with accessibility regulations:

Some images and graphics still have insufficient or missing alternative text. This violates the success criterion "Non-text Content". We strive to provide appropriate alternative texts immediately for new content and to revise older content on an ongoing basis. The deficiencies in the following success criteria will be resolved by our content team and technical department in the next development cycles:

- Limited keyboard navigation
- Missing semantic labels for form elements (form labels)
- Insufficiently labeled graphical references (empty alternative texts for linked images)
- Insufficient visual highlighting of keyboard focus (focus highlighting)
- Partial failure to meet the required contrast ratios
- Distracting animations that cannot be deactivated
- Missing skip links to bypass content blocks

Our websites are presented in accordance with current technical possibilities and standards. We have checked the order in which elements are technically displayed in the main content on a random basis. If you notice any problems in the implementation of individual elements, please share your suggestions with us.

### **Disproportionate burden**

Some of our videos do not include audio descriptions. Therefore, the WCAG success criterion (Audio Description - prerecorded) is not fulfilled. We consider remedying this to represent a disproportionate burden within the meaning of accessibility regulations. The video on the homepage, which plays automatically in the header, does not contain audio and therefore does not require an audio description.

### **Hotel reservation area**

The online booking section is provided by an external service provider (gastrodat GmbH). We have no direct influence on the accessibility of this content.

## **PREPARATION OF THIS ACCESSIBILITY STATEMENT**

This statement was created on 12 February 2026. The assessment of the website's compliance with legal requirements was carried out in the form of a self-evaluation according to WCAG 2.2.

This statement was last updated on 12 February 2026.

## **FEEDBACK AND CONTACT INFORMATION**

The offers and services on this website are continuously improved, replaced, and expanded. Ease of use and accessibility are of great importance to us. If you notice any barriers that hinder your use of our website and that are not described in this statement, please contact us via email at [hotel@hasenauer.at](mailto:hotel@hasenauer.at).

**Contact:**

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Tel: +43 6541 6332  
Email: hotel@hasenauer.at

**ENFORCEMENT PROCEDURE**

If you are not satisfied with the response received via the above contact option, you may contact the Social Ministry Service (Sozialministeriumservice). The Social Ministry Service (SMS) is the competent market surveillance authority for monitoring compliance with accessibility requirements for products and services in accordance with the Accessibility Act (BaFG).

In addition, in cases of discrimination due to lack of accessibility, you may apply for a conciliation procedure at the Social Ministry Service.

Further information and contact options can be found on the website of the Social Ministry Service at [www.sozialministeriumservice.at](http://www.sozialministeriumservice.at).